



RESPONSIBLE GAMING FOUNDATION[®]

SUPPORT SERVICES

ONLINE SUPPORT

You can chat live with one of our agents by clicking on the chat icon at the bottom right of the website (www.rgf.org.mt).

SUPPORTLINE 1777

You can call RGF's Supportline 1777 for free. Confidentiality is guaranteed; the caller can choose to remain anonymous. Our agents are available to give advice and to offer support. You can also call our supportline to book an appointment at our offices to get support regarding self-exclusion or any further support.

SELF-EXCLUSION

Gamblers can self-exclude themselves from casinos, gambling parlours and bingo halls, all licensed by the Malta Gaming Authority. Self-exclusion periods vary from 6 months to one year, an indefinite period, or an auto-renew option. According to the New Gaming Act, a medical certificate is still required if a gambler wants to self-exclude indefinitely, and a valid ID Card must always be presented. Also, the Foundation now offers free blocking software to help those struggling with gambling addiction. BETBLOCKER and GAMBAN software can be easily downloaded and installed on various devices, including desktop computers, laptops, tablets and mobile phones. These blocking software are designed to restrict access to gambling sites and other online content that may trigger addictive behaviours. Call 1777 to book an appointment today.

ONE-TO-ONE SUPPORT

The Responsible Gaming Foundation provides one-to-one support to problem gamblers through confidential guidance and practical assistance. Our Outreach and Support Services Coordinator, Mrs Dorianne Attard, offers personalised support, including emotional support, strategies for managing gambling behavior, and referrals to specialised services. By creating a safe and non-judgmental environment, the foundation ensures that individuals struggling with gambling addiction receive the necessary tools to regain control and make informed decisions about their well-being. Call 1777 to book an appointment today.

FOR MORE INFORMATION, VISIT WWW.RGF.ORG.MT



FONDAZZJONI LOGĦOB RESPONSABBLI®

Servizzi ta' Sapport

SAPPOR ONLINE

Tista' tiċċettja ma' waħda mill-aġenti tagħna live billi tikklikkja fuq il-buttuna taċ-chat fir-rokna t'isfel tal-lemin tal-websajt (www.rgf.org.mt).

LINJA TA' SAPPOR NAZZJONALI 1777

Tista' ċċempel fuq il-Linja ta' Sappor Nazzjonali 1777 tal-RGF b'xejn. Il-kunfidenzjalità hija ggarantita; il-klijent jista' saħansitra jagħzel li jibqa' anonimu. L-aġenti tagħna huma disponibbli biex jagħtu pariri u joffru sappor. Tista' wkoll ċċempel biex tibbukkja appuntament fl-uffiċċji tagħna biex tikseb informazzjoni u sappor dwar l-awto-esklużjoni jew kwalunkwè għajnuma oħra.

ESKLUŻJONI

Il-ġukaturi jistgħu jeskludu lilhom infushom minn kasinos, swali tal-logħob u swali tat-tombla, kollha liċenzjati mill-Awtorità Maltija tal-Logħob. Il-perjodu ta' esklużjoni jvarja minn 6 xhur sa sena, perjodu indefinit, jew għażla ta' tiġdid awtomatiku. Skont l-Att il-Ġdid dwar il-Logħob, xorta jkun meħtieġ ċertifikat mediku jekk ġukatur irid jeskludi b'mod indefinit, u dejjem trid tintwera Karta tal-Identità valida. Barra minn hekk, il-Fondazzjoni issa toffri software ta' blokkjar online b'xejn biex tgħin lil dawk li qed jissieltu mal-vizzju tal-logħob tal-azzard. Is-software BETBLOCKER u GAMBAN jistgħu jitniżzlu u jiġu installati faċilment fuq diversi apparati, inklużi kompjuters, laptops, tablets u mobiles. Dan is-software ta' blokkjar huwa ddisinjat biex jirrestringi l-aċċess għal siti tal-logħob u kontenut online ieħor li jista' jqanqal imġiba vizzjuża. Ċempel 1777 biex tibbukkja appuntament illum.

SAPPOR ONE-TO-ONE

Il-Fondazzjoni Logħob Responsabbli tipprovdi sappor individwali lil ġukaturi bi problemi permezz ta' gwida kunfidenzjali u assistenza Prattika. Il-Kordinatriċi tas-Servizzi Outreach u Sappor, is-Sinjura Dorianne Attard, toffri sappor personalizzat, inkluż sappor emozzjonali, strategiji biex jimmaniġġjaw l-imġiba tal-logħob tal-azzard, u referenzi għal servizzi speċjalizzati. Billi noħolqu ambjent sikur u mingħajr ġudizzju, il-Fondazzjoni tiżgura li individwi li qed jissieltu mal-vizzju tal-logħob tal-azzard jirċievu l-għodod meħtieġa biex jerġgħu jieħdu l-kontroll u jieħdu deċiżjonijiet informati dwar il-benesseri tagħhom. Ċempel 1777 biex tibbukkja appuntament illum.

GĦAL AKTAR INFORMAZZJONI, ŻUR WWW.RGF.ORG.MT